Traffic Safety Culture: Reaching People Where They Live, Work and Play

Ryan Gellner

North Dakota Association of Counties

Karin Mongeon

NDDOT Safety Division

What is Outreach?

- People use the word "outreach" to describe a wide range of activities, from actual delivery of services to dissemination of information.
- Outreach is most often designed to accomplish one of the following (or some combination):
 - Directly deliver healthy services or products
 - Educate or inform the target population, increasing their knowledge and/or skills through public information and education (PI&E)
 - Educate or inform people who interact with the target population

Guidelines for Effective Outreach

- Meet people where they are
- Be respectful
- Listen to your community
- Build trust and relationships
- Get the word out in a non-stigmatizing manner
- Offer service and information in a variety of locations and at non-traditional times, especially after work hours
- Make written information friendly and easy to understand
- Provide information in the primary language of those who will use the service
- Follow-up, follow-up, follow-up!

Traffic Safety Outreach in North Dakota

- Tribal Traffic Safety Outreach Programs
 - Turtle Mountain Band of Chippewa Tabitha Gorneau
 - MHA Nation Fahtima Finley Hood
 - Spirit Lake Nation Becky Diaz
 - Standing Rock Sioux Tribe Haden Merkel
- County Traffic Safety Outreach Program North Dakota Association of Counties

Traffic Safety Outreach in North Dakota

- Social Media Facebook, Twitter, YouTube
- Advertising TV, radio, print, on-line
- Partnerships school administrators, drivers education instructors, employers, North Dakota National Guard, Tigirlily, Miss State Capitol's Outstanding Teen 2016, families of victims (North Dakota Crash Memorial Wall), the media, and many more!

The North Dakota Traffic Safety Partner Network



- An informal coalition of people and organizations who share resources and ideas to help reduce risky driver and occupant behaviors
 — to save lives and protect families.
- It can be as simple as using prepared updates on your Facebook page or sharing driver and occupant safety information with employees/colleagues.
- Working together toward common goals.

Resources for Network Participants

- Model traffic safety policies
- Ready to publish newsletter articles
- Fact sheets
- PA system announcements
- Media downloads: TV and radio ads, videos, web banners, print materials for use as posters, fliers, inserts, etc.
- Suggested posts for social media (Facebook, Twitter)
- Suggested messages for company or community electronic message boards
- Suggested activities to conduct during the campaign
- Display banners
- Web-based trainings







- Media advocacy (writing editorials to the local newspaper, participating in media events related to outreach activities being conducted, etc.)
- Policy advocacy (education and outreach to stakeholder groups, participation in teams working to advance stronger traffic safety laws for North Dakota)
- Purchase of promotional items for distribution at various outreach events (promotional items could include items such as magnets, pens, air fresheners, water bottles, lip balm, or a multitude of other items branded with a traffic safety message and company logo)
- Purchase of additional paid media (TV, radio, internet ads) to expand the reach of planned campaigns

How Does An Agency Participate?

Register at:

www.ndcodefortheroad.org

(on Safety Network page)

